## DRAFT PERFORMANCE BANDS

### Information Technology

The typical examination performance in this band:

| Band 6 | • Consistently and correctly communicates using precise industry and enterprise terminology, in a manner appropriate to the audience and situation in the workplace.  
• Demonstrates a thorough understanding and application of the performance required in a range of work related tasks.  
• Applies an in-depth knowledge and understanding relevant to specific competencies.  
• Evaluates all elements of a range of IT problems in order to prioritise, solve or refer these problems by applying in-depth knowledge and understanding.  
• Demonstrates an extensive understanding of legislation and ethical conduct as it applies to working in an IT environment.  
• Applies an in-depth knowledge and understanding of the IT function and its contribution to the enterprise.  
• Exhibits a comprehensive understanding of IT infrastructure, software and enterprise data, their interrelationships and their importance to the business environment.  
• Demonstrates critical judgement and sound reasoning to select, organise, synthesise, evaluate and apply relevant information from a variety of sources. |
| Band 5 | • Communicates using specific industry and enterprise terminology, in a manner appropriate to the audience and situation in the workplace.  
• Demonstrates a detailed understanding and application of the performance required in a range of work related tasks.  
• Demonstrates a detailed knowledge and understanding relevant to specific competencies.  
• Evaluates all elements of a range of IT problems in order to prioritise, solve or refer these problems by applying in-depth knowledge and understanding.  
• Demonstrates an understanding of legislation and ethical conduct as it applies to working in an IT environment.  
• Demonstrates a detailed understanding and application of the IT function and its contribution to the enterprise.  
• Exhibits a thorough understanding of IT infrastructure, software and enterprise data, their interrelationships and their importance to the business environment.  
• Demonstrates accomplished judgement and sound reasoning to select, organise, synthesise, evaluate and apply relevant information from a variety of sources. |
| Band 4 | • Communicates using industry and enterprise terminology, in a manner appropriate in the workplace.  
• Demonstrates a sound understanding and application of the performance required in a range of work related tasks.  
• Demonstrates a sound knowledge and understanding relevant to specific competencies.  
• Evaluates elements of a range of IT problems in order to prioritise, solve or refer these problems by applying knowledge and understanding.  
• Demonstrates a sound knowledge and understanding of the IT function and its contribution to the enterprise.  
• Demonstrates a basic understanding of legislation and ethical conduct as it applies to working in an IT environment.  
• Exhibits a general understanding of IT infrastructure, software and enterprise data.  
• Frames written responses in a descriptive manner. |
| Band 3 | • Communicates using basic industry and enterprise terminology.  
• Demonstrates an understanding of the performance required in a limited range of work related tasks.  
• Demonstrates a basic knowledge and understanding relevant to specific competencies.  
• Comprehends elements of a range of IT problems and attempts to solve or refer these problems.  
• Demonstrates some awareness of the IT function.  
• Demonstrates a limited understanding of legislation and ethical conduct relevant to an IT environment.  
• Exhibits a general understanding of IT infrastructure and software.  
• Frames written responses using unsupported generalisations. |
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| Band 2 | • Communicates using non-specific terms.  
• Demonstrates a superficial understanding of the performance required in a limited range of work related tasks.  
• Demonstrates a limited knowledge and understanding relevant to specific competencies.  
• Recounts elements of a limited range of common IT problems and proposes generic solutions to address these problems.  
• Demonstrates a superficial awareness of legislation and ethical conduct relevant to an IT environment.  
• Exhibits some understanding of IT infrastructure and software.  
• Frames written responses using unsupported generalisations and irrelevant material. |
| Band 1 | • |